

Human-Centered Design and its Impact on Global Social Service Delivery

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Promotion of Good Governance and Management of Social Services, By Melkisedeck Leon Shine

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In today's rapidly evolving world, the effective delivery of social services is crucial for the promotion of global good governance and the management of social services. One approach that has gained traction in recent years is human-centered design. This innovative method places individuals at the heart of the design process, ensuring that their needs, preferences, and aspirations are considered when creating solutions.